



Tenant Notice

NEW & MORE CONVENIENT WAYS TO VIEW & PAY STATEMENTS

Dear Tenant,

We are excited to introduce several convenient and secure ways for you to both receive and pay your rent statements through our provider, ClickPay.

VIEW & PAY STATEMENTS ONLINE

Through the ClickPay payment portal, you can now enroll in electronic billing as well as conveniently make one-time or scheduled payments online by major credit and debit card for a fee or by e-check (ACH) from a bank account for free. As the **preferred way** of accepting payments, we invite you to get started by creating your account below or by activating your account through the email you may have received:

login.clickpay.com/jkmanagement

- ① Click **Register** and then create your online profile with ClickPay
- ② **Connect Your Unit** using the requested information
- ③ Set up scheduled payments or make one-time payments
- ④ (NEW) On the bottom of the Pay Now screen, click **Edit**, select **Paperless E-Bill** and then **Save** to enroll in electronic billing



eCheck

PAY AT A MONEYGRAM LOCATION

If you currently pay by money order, you may now make your payments with cash at your local MoneyGram location for a more secure and convenient experience. Save money by paying your rent at the place of purchase with no need to purchase a money order. Get started by creating your ClickPay profile and then visiting the **Cash Payments** tab. Take note of the necessary information and visit your nearest MoneyGram location to make a payment. *A small fee applies to payments made through MoneyGram.*

ONLINE PAYMENT SUPPORT

For help with your account, visit ClickPay's support center at **www.ClickPay.com/Help** for access to FAQs, step-by-step walkthroughs, email and phone support, and live chat.